Respondus LockDown Browser - Installing on Windows / Mac

Created: Mar 08, 2022 - 8:42AM by Zachary Tedder

This article will walk through installing the Respondus LockDown Browser.

1. Click on your Respondus assignment, then click **Download LockDown Browser**.

This quiz has been configured so that students may only attempt it using the Respondus LockDown Browser.

Grading method: Highest grade

Respondus Lock	Down Browser with Respon	dus Monitor (webcam) is required for this exam.
	Launch Lo	ckDown Browser
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Note: You can also access the download page through this direct link: <u>https://download.respondus.com/lockdown/download.php?</u> <u>id=332127233</u>

2. By default, the **Windows** version of LockDown Browser will be downloaded. If you are using a Windows machine, click **INSTALL NOW**.



a. *If* you are using an **Apple – Mac** machine, click on **Do you need the Mac version?**.

Respondus



b. Click **INSTALL NOW**.

Respondus



3. After the download has finished, run the installation file.

• A *Windows* installation file will be labeled **LockDownBrowser-X-X-XX.exe**. Run this file and walk through the installation steps.

• A *Mac* installation file will be labeled **InstallLDBPackage64c-X-X-XX.zip**. Opening this will extract a file labeled **Install Respondus LockDown Browser (x64c) – XXXXXXX.pkg**. Run this file and walk through the installation steps.

Below is an example of a Windows installation, a Mac installation will follow the same basic steps.



- 4. Respondus will now be installed.
 - a. LockDown Browser should appear in either the Windows Start menu, or the Mac Applications folder.

Example of LockDown Browser in Windows Start Menu.



Problems?

If you are having problems downloading or installing the Respondus LockDown Browser, please contact the TC Service Desk at (903) 823-3030 or at support.texarkanacollege.edu.

If you are having issues after installation or need to report an issue, please contact Respondus at support.respondus.com.

Respondus, LockDown, Browser, Install, Download, Windows, Mac